

TOMORROW TRAVEL - GENERAL TERMS AND CONDITIONS

TERMS OF USE FOR FIT

Technical data

TOMORROW TRAVEL S.R.L. Tour Operator, n. RM1428373, guaranteed by **Provincia di Roma, Insurance Policy R.C. Allianz** n. 111122553.

The validity of the tourist package offered by TOMORROW TRAVEL S.R.L. Tour Operator is indicated in each tourist package's information card published online on the website www.tomorrowtravel.it. For tourist packages created by TOMORROW TRAVEL S.R.L., any changes related to currency adjustments are specified in every information card published in the booklet (electronic or paper) or outside the catalogue.

Prices

Prices for Hotels, Transfers, Tours, and Excursions are NET.

Prices for Villa Rentals are gross, with a commission of 12%.

Booking

Booking can only be effected after the Tour Operator / Travel Agency accepts the general conditions of this contract. The contract is considered valid when TOMORROW TRAVEL S.R.L. Tour Operator confirms the booking, with the relevant information, via e-mail, fax, or telephone. Specifications about the package or individual tourist services are included in the notes and details of the offer (displayed before the contract subscription) or in other communication tools, as required by law.

Payments

A partial payment of 30% of the total participation fee must be deposited at the time of booking. The balance must be paid at least 30 days prior to departure. Bookings made within 30 days of the experience must be paid in full. Payments can be made by:

- Credit card (via our online payment system; an extra fee of 1% to 1.5% will be charged)
- Bank transfer (expenses at client's charge) to TOMORROW TRAVEL SRL

Bank name: INTESA SANPAOLO

IBAN: IT43A0306973981100000004709

BIC/SWIFT: BCITITMM

For bank transfers, a stamped copy of the transfer receipt must be sent by fax (+39 06 94443720) or email (accounts@tomorrowtravel.it) before 5 PM on the booking day, or by the next day if the booking was made after that time.

It is established that, in cases where the client's rescission penalties are enforced, as per the following Art. 8, the organizer is legally entitled by the consumer to hold the amount received as a partial payment as valid for the due penalty. Non-payment of the above-mentioned sums by the fixed deadlines constitutes an explicit resolutive clause, which results in the rescission of the tourist package sale contract, without prejudice to compensation for further damages suffered by the organizer.

Cancellation and Renunciation before Departure

- **Hotels:** Please refer to the cancellation policy of each hotel.
- **Special Activities:**
 - From 7 days before scheduled date: 50% penalty
 - From 3 days before scheduled date: 100% penalty
- **Regular Tours:**
 - From 48 hours before scheduled date: 100% penalty
- **Private Tours:**
 - From 45 days before scheduled arrival: if applicable, reserved tickets only are non-refundable
 - From 7 days before scheduled arrival: 50% penalty (including reserved tickets if applicable)
 - From 3 days before scheduled arrival: 100% penalty
- **Tours:**
 - From 45 days before scheduled arrival: if provided, reserved tickets and rail tickets are non-refundable
 - From 15 days before scheduled arrival: 40% penalty
 - From 7 days before scheduled arrival: 70% penalty
 - From 3 days before scheduled arrival: 100% penalty
- **Transfers:**
 - From 3 days before scheduled date: 100% penalty

The same amounts must be paid by those unable to participate due to missing or irregular personal immigration documents. No refunds are due to travelers who interrupt their travel or stay after it has begun.

Complaints and Claims

Every unsuccessful execution of the contract must be notified by the customer at the very moment of its occurrence. In this way, the organizer or its local representative can immediately find a remedy. The customer can also make a complaint by sending a registered letter, with a receipt, to the organizer within 10 working days from the date of return to the place of departure. If complaints arise at the place of service, the organizer must assist the customer according to Art. 13 in order to find a prompt and equitable solution. Likewise, even in the case of complaints reported at the end of the service, the organizer must provide and guarantee a prompt response to the customer's request.

Insurance

In case insurance is not explicitly included in the price, it is possible—and recommended—to take out special insurance policies before departure, covering expenses arising from cancellation of the tourist package, illness, accidents, and lost luggage.

Place of Jurisdiction / Arbitration Clause

All disputes between the two parties in connection with this Contract shall be resolved in the Court where the organizer is located. By mutual agreement, it may be established that disputes arising from the application, interpretation, or execution of the contract will be submitted to an Arbitration Tribunal, composed of an equal number of arbitrators appointed by each party, plus one President nominated by the appointed arbitrators. In the absence of a Tribunal President, the arbitration will take place where the organizer is legally located. The Arbitration Board, located at the organizer's legal office, will decide according to the law, following an attempt at reconciliation.

TERMS OF USE FOR GROUPS

Organizer: Technical Data

Tomorrow Travel S.R.L. – Tour Operator, Registration no. RM1428373, guaranteed by PROVINCIA DI ROMA Insurance Policy (R.C.): Allianz No. 111122553

Group Size: Group tours require a minimum of 25 paying participants.

General Conditions

The following booking conditions apply to all services provided by Tomorrow Travel.

Rates

All rates quoted in this brochure are net and non-commissionable.

The rates on the offer do not include drinks, tips, personal expenses, personal insurance, or anything not expressly specified in the 'Price Includes' section. Any service not indicated under 'Price Includes' is considered not included. Prices in euros (€ - EUR) are subject to exchange rates valid at the time of confirmation of each group or product.

Contract Issuance and Services Provided

1. Booking Confirmation:

- Upon acceptance of the CLIENT's request, Tomorrow Travel will issue written booking confirmation.
- All offers are subject to availability at the time of booking.
- The contract between Tomorrow Travel and the CLIENT is considered formalized only upon written confirmation of the services requested.

Payment Terms

1. Standard Payment Plan:

- 30% deposit: Due 90 days prior to departure.
- Remaining Balance: Due 21 days prior to the first service.

2. Late Payment Consequences:

- In the event of non-compliance with the payment conditions, the provision of the booked services will not be guaranteed, and Tomorrow Travel reserves the right to withhold the tour payment, retain any payments received.

For customized tours, specific payment terms may apply as outlined in the proposal.

Cancellation Policy

1. Standard Cancellation Fees:

- Up to 91 days before departure: No penalty
- 90–61 days before departure: 30% of trip cost
- 60–46 days before departure: 70% of trip cost
- 45 days or less before departure: 100% of trip cost

Customized tours may be subject to different cancellation conditions, as specified in the individual proposal.

2. Partial Cancellations:

- Allowed up to 60 days prior to departure, only if the minimum number of participants is maintained.
- The above Standard penalties apply to partial cancellations.
- If the minimum number of participants is not met, the entire trip will be canceled, and the corresponding penalties will apply.

3. No-Shows: No refunds are provided in the event of a no-show.

Legal Compliance

The CLIENT is responsible for ensuring that all travelers comply with legal travel requirements (e.g., valid passports, visas, customs regulations, currency, and vaccinations).

Jurisdiction

Any disputes will be subject to the exclusive jurisdiction of the courts in Rome, Italy.

Additional Notes

Force Majeure: Tomorrow Travel is not liable for disruptions due to uncontrollable events such as natural disasters, strikes, weather conditions, or traffic disruptions.

This English translation of our Italian Terms & Conditions is provided to our customers for information purposes only. Only the Italian Terms & Conditions are legally binding and authoritative.