

TERMS OF USE

Technical data TOMORROW TRAVEL S.R.L. Tour Operator, n. rm1428373 guaranteed by PROVINCIA DI ROMA, **Insurance Policy R.C. Allianz n. 111122553**

The validity of the tourist package offered by TOMORROW TRAVEL S.R.L. Tour Operator is shown inside each tourist package's informative card published on-line on www.tomorrowtravel.it site. As for the tourist packages created by TOMORROW TRAVEL S.R.L. Tour Operator, the change of reference in regard of currency adjustments is shown inside every information card published on the booklet (electronic or in paper), or outside the catalogue.

Prices

Prices for Hotels, Transfers, Tours, Excursions are NET.
Prices for Villa Rentals are gross, with a commission of 12%.

Booking Booking can only be effected following the tour Operator / Travel Agency acceptance of the general conditions of this contract. The contract is to be considered when TOMORROW TRAVEL S.R.L. Tour Operator has confirmed the booking, with the relevant information, via e-mail, fax or by telephone. Specifications about the package or about a single tourist service are included in the notes and details of the offer (displayed before the contract subscription), or in other communication tools, as provided by the law in force

Payments

A partial payment of the 30% of the entire participation fee must be deposited at the booking time. The balance must be paid within 30 days prior departure. Bookings made in the 30 days before the beginning of the Experience must be paid by lump-sum settlement. The payments can be made by either of this:

- Credit card (via our on-line payment system. An extra fee from 1% to 1,50% will be charged)
- Bank transfer (expenses at client's charge)

TOMORROW TRAVEL SRL

Bank name INTESA SAN PAOLO
IBAN IT43A0306973981100000004709
BIC/SWIFT BCITITMM

In case of bank transfer payment, it is necessary to send the copy stamped by the bank of the bank transfer through fax (# +39 06 94443720) or email (accounts @tomorrowtravel.it) before h.5pm of the booking day, or the following day in case the booking has been done after that time. It's established that in the cases in which rescission penalties of client are enforced, as per the following art.8, the organizer is legally entitled by the consumer to hold the amount received as partial payment as valid for the due penalty. The non-payment of the above-mentioned sums at fixed dates is an explicit resolatory clause, which would determine the rescission of the tourist package sale contract, set apart the compensation for further damages suffered by the organizer.

Renunciation prior departure

HOTELS

Please refer to the cancellation policy section in each Hotel.

SPECIAL ACTIVITIES

From 7 days before scheduled date: 50% penalty

From 3 days before scheduled date: 100% penalty

REGULAR TOURS

From 48 hours before scheduled date: 100% penalty

PRIVATE TOURS

From 45 days before scheduled arrival: if provided, reserved tickets only are non-refundable

From 7 days before scheduled arrival: 50% penalty (reserved tickets included, if provided)

From 3 days before scheduled arrival: 100% penalty

TOURS

From 45 days before scheduled arrival: if provided, reserved tickets and rail tickets only are non-refundable

From 15 days before scheduled arrival: 40% penalty

From 7 days before scheduled arrival: 70% penalty

From 3 days before scheduled arrival: 100% penalty

TRANSFERS

From 3 days before scheduled date: 100% penalty

The same amounts have to be paid also by those who cannot take part to the travel because of missing or irregular personal emigration documents. No refund is due to travelers who decide to interrupt the travel or their stay already started.

Complaints and charges

Every unsuccessful execution of the contract must be notified by the customer on the very moment of its happening. In this way, the organizer or its local representative can immediately find a remedy for it. The customer can make a complaint by sending a registered letter, with receipt note, to the organizer, within 10 working days from the date of the return to the place of the departure. If complaints happen in the execution place of the tourist services, the organizer has to assist the customer according to art.13 in order to find a prompt and equal solution. In the same way, even in case of complaint reported at the end of the service, the organizer will have to provide and guarantee in any case a prompt answer to the customer request.

Insurance

In case an insurance is not explicitly included in the price, it is possible before departure, and it is recommended to take out special insurance policies covering expenses deriving from the cancellation of the tourist package, illnesses, accidents and lost luggage.

Place of jurisdiction / arbitration clause

All disputes between the two parties in connection with this Contract shall take place in the Court in which the organizer is located. With one accord it could be foreseen that the controversies from the application, interpretation, contract execution, will be up to an Arbitration Tribunal, composed by the same amount of designed arbiters as the number of parties in cause plus one as President nominated by the designed arbiters, that is, in absence of the Tribunal President, where the

organizer is legally located. The Arbitration Board located in the organizer legal office will ritually decide according to the law, prior an eventual tentative of reconciliation.

This English translation of our Italian Terms & Conditions is provided to our customers for information purposes only. Only the Italian Terms & Conditions are legally binding and authoritative.